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| Harish Kumar    ***Scrum Master***       |  | | --- | | **Personal Info** |     Address  Hyderabad  Phone  +91-9392915005  E-mail  Haricsm9@gmail.com     |  | | --- | | **Skills** |     Scrum Master  JIRA and Confluence  Banking, Telecom, Healthcare and Retail domains  Excellent Facilitation and Communication  Automation and Project Management Tools  IBM Cognos, Power BI & GIT  Tableau and Java  IBM DB2, MS SQL Server and Oracle 11g  SQL, PL/SQL  Clients: Nestle, Merck, GSK, Novartis, SunTrust Bank, Ericsson and IKEA | * Certified Scrum Master with 13 years of IT experience with expertise in implementing Scrum frame work and Coaching. * Vast Data Analytics experience of complex projects in various domains      |  | | --- | | **Work History** |      |  |  |  |  | | --- | --- | --- | --- | |  | 2017-02 – Till Date |  | **Scrum Master**  *C3i Solutions - Hyderabad*   * Played the role of Scrum Master for two major projects, Merck Healthcare and Nestle * Facilitated Scrum ceremonies – sprint planning, backlog grooming, daily scrums, sprint reviews and sprint retrospectives. * Shielding the team from external interference during the sprint. * Conducted lot of work shops, training's on Agile for teams * Facilitated scrum master community of practice and product owner community of practice * Facilitated retrospectives using innovation games * Helped the teams by all means to achieve their Sprint Goals * Increased face to face, open, frequent communication in the teams which was mostly email written earlier. * Educated and coached the teams on usage of JIRA & CONFLUENCE tools * Reflecting and radiating the metrics like burn down chart progress, planning effectiveness, quality, and velocity continuously to the team and various stakeholders * Prepared various dashboards in Jira using advanced JQL & Filters * Strongly encouraged the teams for automation where ever possible in the system * Helped Product owner with effective management of backlog * Educated business on usage of Confluence for business requirements * Coordinating with multiple stake holders and ensured no blockers for the team, to succeed with their Sprints * Proactively identified lot of process improvements |  |  |  |  |  | | --- | --- | --- | --- | |  | 2007-08 - 2017-01 |  | **Data Analytics Technical Lead**  *Accenture India*   * Actively participated in all team meetings with the onsite coordinator for the status updates of the project * Created various List reports and Crosstab reports. * Created various Framework packages and developed Reports by using Conditional blocks and variables using IBM Cognos Report Studio * Worked on various report issues/tickets and validated reports data using SQL Developer. * Prepared documentation for each and every resolved ticket. * Extensively worked on understanding the business requirements and developed new reports. * Distributed the project tasks among the other team members. * Performed Peer review for the code developed by other team members. |      |  | | --- | | **Education** |      |  |  |  |  | | --- | --- | --- | --- | |  | 2002-06 - 2005-07 |  | **Master of Computer Applications (MCA)**  *Osmania University* |      |  | | --- | | **Certifications** |      |  |  |  |  | | --- | --- | --- | --- | |  |  |  | Certified Scrum Master from Scrum Alliance | |

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